



## VitaPump Maintenance

**A factory cleaning, testing and recalibration should be performed to your VitaPump at least once every two years.**

**Fill Out this Form & Fax it to SciLog at FAX: 608-824-0509.**

- 1. **SciLog will disassemble, clean and lubricate the pump head, change the seals if appropriate, test, recalibrate and generate a Performance Validation for your VitaPump.** **\$350**  
If your pump needs a new motor or pump head, then we will contact you & get your approval before replacing them. Most of the time, cleaning and recalibration is all that is needed to insure many years of service. Usually a new motor is needed once every 5 to 6 years. Price includes the cost of SciLog shipping your pump back.
- 2. SciLog will send you a **loaner pump for one week** if you request it. **\$350**  
This price includes the cost of third day shipping & insurance to send the loaner to you. For Next Day shipping a surcharge of \$75 will be added.
- 3. Use the packing material from the loaner & send your pump to:  
SciLog Inc.  
ATTN: RGA# \_\_\_\_\_  
8845 S. Greenview Dr.  
Middleton, WI, 53562  
**Be sure to call SciLog for an RGA#, and write this on the box.**
- 4. Once you receive your cleaned/repared VitaPump, use the packing material to repack the loaner and send it back to SciLog.  
Assuming no replacement parts are required,

**Total Cost, including Loaner and Shipping** **\$700**

- Please Check all of the following that are appropriate:**  
 **Yes, I need my VitaPump cleaned and recalibrated.**  
 **Yes, I need a loaner VitaPump sent to me.**

**PO# \_\_\_\_\_ or Credit Card# \_\_\_\_\_**  
**Credit Card Expiration Date \_\_\_\_\_**

**Send the Loaner and/or Repaired / Cleaned VitaPump to:**

**Company:** \_\_\_\_\_

**Address:** \_\_\_\_\_

\_\_\_\_\_

**Contact:** \_\_\_\_\_

**Contact Phone #:** \_\_\_\_\_

**Contact Fax #:** \_\_\_\_\_

**Contact Email:** \_\_\_\_\_

**Call SciLog Customer Service at 800-955-1993 with any questions.**